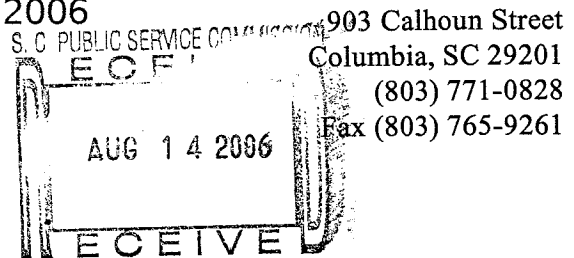


Laura P. Valtorta

Attorney at Law

August 11, 2006

The Hon. Charles Terreni  
Chief Clerk/Administrator  
SC Public Service Commission  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210



RE: Carolina Water Service; docket number 2006-92-WS

Dear Mr. Terreni:

Recently, on May 3, 2006, the residents of Forty Love Point sent a list of complaints in anticipation of the hearing which has been rescheduled for September 7 and 8, 2006.

Since that time, we have experience increasing problems with water quality and pressure. The water has been cloudy off and on, and residents have had a significant drop in pressure. DHEC has been called to conduct a test of the water.

Please add this to our comments from May 3, 2006.

The residents express a strong desire to change water carriers from Carolina Water to Columbia Water service but are unsure how to accomplish this goal.

Here is a recap of our complaints from May 3, 2006. We have seen no relief in the situation.

1. HIGH MINERAL CONTENT. Residents complain that their kitchen fixtures, glass shower stalls and plumbing fixtures have been ruined by the high calcium and mineral content in the water provided by Carolina Water Service. One six-year resident of the neighborhood notes that he has replaced his toilet valves twice because of the minerals. Many residents are forced to use in-house filtering systems.

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2. CHLORINE TASTE AND SMELL. At Forty Love Point, many residents purchase drinking water because the tap water provided by Carolina Water Service tastes bad and smells bad.

3. LACK OF FIRE HYDRANTS. Carolina Water Service does not provide fire hydrants in our neighborhood.

4. LOW PRESSURE. When residents complain to Carolina Water Service about low water pressure in their homes, Carolina Water does nothing to correct the problem.

5. HIGH PRICES. We already pay more than other area residents for water, and the quality of our water is worse. We are totally against a rate increase.

Our complaints to Carolina Water have gone largely unheeded. This is according to reports from several residents who have lived in the subdivision for several years.

Sincerely,

A handwritten signature in cursive script that reads "Laura P. Valtorta".

Laura P. Valtorta  
Forty Love Point Homeowners' Association

Cc: Columbia Water Service  
Attention: Bill Bowman  
300 Laurel Street  
Columbia, SC 29201